



# TravelServe IBE

Our booking engine, your website:  
**A total experience for your customer**

**Allowing your customer to check availability and prices and book flights, hotels, car hire and timetables, Travelserve is the affordable, user-friendly booking engine for travel agents and corporates.**

TravelServe is flexible, easy-to-use and allows you to communicate your brand values while combining a powerful booking engine, a comprehensive administration suite, and the ability to apply complex travel policies. TravelServe is the perfect tool for your customers to communicate directly to your GDS, while promoting your brand and saving you valuable time.

TravelServe is one of a suite of products from DataFlexNet. We have consistently outperformed our rivals by meeting emerging technologies head-on, in order to maintain our goal of improving the efficiency of the travel agent's transaction, so you can sit back watch your profits soar...





# The ultimate booking engine has landed

## Planning a trip

When your customers are planning a trip, speed is of the essence. TravelServe links your customers directly to your GDS, allowing them to quickly search availability of flights, hotels, car hire and timetables.

The booking engine also features an automatic client and agent emailing service which can be tailored to your messaging. So you can ensure that your customers are kept completely up-to-date, while adding value to your service.

With a multitude of search options presented in a user-friendly format, TravelServe provides a comprehensive service that makes the customer's experience easier and richer, while reducing the agency's administrative burden exponentially.

## Knowing your customer

TravelServe's administration suite covers the configuration of branches, accounts, currency, pseudocities, booking queues, ticket delivery methods and charges, and gives details of service fees for each booking type.

Our system puts you in control at the centre of the transaction, enabling you to maintain a complete history of bookings from multiple sources, including bookings made outside the booking engine. This way you can keep a complete record of all users' travel activities - essential for your marketing strategies.

Add to this your ability to maintain saved itineraries for price-matching and we're delivering you the ultimate back-office tool, telling you everything you need to know about each customer's travel needs while giving them complete control over their transaction.

## Flexible travel policies

Whether you want to track look-book ratios, access reports on policy offenders or review any other key statistic, TravelServe enables you and the travel manager to keep important information on each traveller or to limit the activities of individuals in line with corporate requirements.

A range of policies can be incorporated into your booking engine. Airlines, hotel chains and car vendors can be categorised by classes, prices and types, allowing you or the travel manager to:

- Track bookings
- Prevent bookings
- Report on policy offenders
- Allow or limit bookings made by individuals for other people

By offering such rich functionality, TravelServe can also help you grow your business, allowing you to monitor spend-per-airline and so help negotiate even better route or carrier deals in future.

With TravelServe, you can keep extensive information on each company or individual's bookings and so empower the travel manager to ensure their policies are complied with.

## Creating the perfect experience

In addition to providing a completely user-friendly booking tool, TravelServe seamlessly integrates into, and blends with, your own website.

The system can take on every aspect of your brand right down to graphics and fonts. You can either do this yourself or let us design your brand around it. Either way, you end up with a booking engine that fits perfectly into your entire online experience.

## ...making your business travel

DataFlexNet is one of the UK's leading suppliers of travel technology for the business travel sector. Established in 1996, we have made it our business to grow yours by creating labour-saving and time-saving solutions to benefit your operation.

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