



e-Profiles

Customer enabled profile updates
– direct to your GDS in real time

Introducing e-Profiles – the easy way to build and modify customer profiles – saving you time and giving you ultimate flexibility.

An entirely Internet based system, e-Profiles allows both agents and corporates to add and update profiles. You can forget profile sheets and considerably reduce the time spent on data input. This system allows the traveller to complete all updates directly into your GDS and it all happens in real time!

DataFlexNet has developed e-Profiles with the agent in mind. As part of our commitment to ensuring agents achieve their goals - and truly see their business 'travel' – we put you firmly at the controls. By transferring the responsibility for profiling to the customer, e-Profiles saves you time, saves you money and allows you to concentrate on what you do best – selling travel.

Putting you at the controls, empowering the traveller

Always travel - direct

e-Profiles allows your customer to communicate directly with your GDS. There is no need for any previous GDS knowledge. Agents, travel bookers, and travellers themselves simply log on and add or update their profiles directly into the GDS via an easy-to-use web interface tailored to your brand.

The system has the potential to effectively cut out the middleman - you. If the corporate needs to book an urgent flight but needs to add a new traveller's profile, they will appreciate the real time updates. And they can make changes without waiting for their agent to be available.

Empower your customer and save yourself time and headaches.

Take the lead from us

As an agent you want to ensure the very best service to your customer. e-Profiles allows you to offer them the convenience of real time updates while reducing labour intensive customer profiling. With e-Profiles, although inevitably mistakes will be made, the burden of responsibility is shared with the customer.

And with increased security around the world, the need to avoid potentially serious errors is never more important. e-Profiles has the capacity to input data directly into your GDS's Advanced Passenger Information System for flights

to the US - legislation which is likely to be initiated around the globe. At DataFlexNet, we anticipate the shifting nature of the travel industry and we build our systems with growth in mind.

A business class of its own

e-Profiles is the only product of its kind developed in the UK and built with your business in mind. It is easy-to-use for both agent and corporate and gives you ultimate control with four levels of administrative access, depending on the user:

- Agent
- Travel Booker
- Manager
- Traveller

You can tailor your welcome message to each client so you can include as much detail, travel updates and information about your business as you wish.

To make the transition to e-Profiles easier for your customers, we have created an input facility which will enable your customer to import their current traveller profiles into the system via Excel after which updates and new profiles can be added with ease.

Use e-Profiles and immediately you'll be offering a superior service to your customers while considerably reducing your own workload.



...making your business travel

DataFlexNet is one of the UK's leading suppliers of travel technology for the business travel sector. Established in 1996, we have made it our business to grow yours by creating labour-saving and time-saving solutions to benefit your operation.

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